



GENERAL PERMOBIL SHIPPING TIMES

MANUFACTURED – POWER WHEELCHAIRS

Permobil Standard Power Wheelchairs: Ships within 1 week

Permobil Custom Power Wheelchairs: Ships within 2-3 weeks

SmartDrive: Ships within 3-5 business days

General Transit times

From Permobil Inc in Lebanon, TN to:

- Halifax, Nova Scotia – 5 business days
- Greater Toronto Area, Ontario – 3 business days
- Edmonton, Alberta – 6 business days
- Vancouver, British Columbia – 6 business days

From Max Mobility/SmartDrive in Lebanon, TN to:

- Halifax, Nova Scotia – 5 business days
- Greater Toronto Area, Ontario – 3 business days
- Edmonton, Alberta – 6 business days
- Vancouver, British Columbia – 6 business days

MANUFACTURED – MANUAL WHEELCHAIRS

TiLite Standard Manual Wheelchairs: Ships within 4 weeks

TiLite Custom Manual Wheelchairs: Shipping times will vary based on configuration. To be determined at time of order

General Transit times

From Permobil/TiLite in Pasco, WA to:

- Halifax, Nova Scotia – 4-6 business days
- Greater Toronto Area, Ontario – 4-6 business days
- Edmonton, Alberta – 4-6 business days
- Vancouver, British Columbia – 3-4 business days

MANUFACTURED – SEATING & POSITIONING

ROHO Stock Products: Ships within 1-2 business days

ROHO Custom Products: Ships within 4-6 weeks

Custom Seating Products (TruShape): Ships within 3-4 weeks

Comfort Standard Products: Ships within 3-5 business days

Comfort Custom Products: Ships within 7-10 business days

General Transit times

From Permobil Ltd in Montreal to:

- Halifax, Nova Scotia – 3 business days
- Greater Toronto Area, Ontario – 1-2 business days
- Edmonton, Alberta – 5 business days
- Vancouver, British Columbia – 5 business days

From Comfort Company in New Berlin, WI to:

- Halifax, Nova Scotia – 4 business days
- Greater Toronto Area, Ontario – 2 business days

- Edmonton, Alberta – 4 business days
- Vancouver, British Columbia – 5 business days

From Custom Seating in New Berlin, WI to:

- Halifax, Nova Scotia – 7 business days
- Greater Toronto Area, Ontario – 5 business days
- Edmonton, Alberta – 4 business days
- Vancouver, British Columbia – 3 business days

THIRD PARTY – DISTRIBUTED PRODUCTS

Bodypoint Stock Products – Ships within 1 business day

Bodypoint Non-Stock Products – Ships within 3 weeks

MOXI Stock Products – Ships within 1 business day

MOXI Custom Products – Ships within 3-5 weeks

5 Minds Mobility Standard Products – Ships within 1 business day

5 Minds Mobility Custom Products – Ships within 6-10 weeks

Prime Engineering Products (made to order) – Ships within 3-6 weeks

Rifton Products (made to order) – Ships within 2-3 weeks

NOA Products – Ships within 1 business day

Hälsa bed Products – Ships within 1 business day

General Transit times

From Permobil Ltd in Montreal to:

- Halifax, Nova Scotia – 3 business days
- Greater Toronto Area, Ontario – 1-2 business days
- Edmonton, Alberta – 5 business days
- Vancouver, British Columbia – 5 business days

FOR FURTHER INFO OR QUESTIONS ON A SPECIFIC ORDER, PLEASE CONTACT OUR CUSTOMER SERVICE TEAM



Permobil Power Wheelchairs:

800-736-0925, option 1, fax: 800-231-3256, sales@permobil.com, parts@permobil.com, tech.support@permobil.com

TiLite Manual Wheelchairs:

800-736-0925, option 2, fax: 866-586-2413, tilitesales@permobil.com, customerservice.tilite@permobil.com

SmartDrive:

800-736-0925, option 4, fax: 888-411-9027, sales.smartdrive@permobil.com, support.smartdrive@permobil.com

ROHO, Comfort & Custom Seating PLUS Third Party Products:

800-265-9830, fax: 877-636-8944, sales.ca@permobil.com